

You are not alone!

What to do in the event of a problem or concern with the course

1

In the first instance, please try to resolve the issue with the **immediate party** – which in most cases will be your **tutor**

2

If unresolved, please escalate to the **course admins and lecturer**

3

If unresolved, please escalate to the CSE Student Representatives at **stureps@cse.unsw.edu.au** (or anonymously through our website)

4

If unresolved, please escalate to the CSE Grievance Officers at **grievance-officer@cse.unsw.edu.au**

5

If unresolved, please escalate to **UNSW Complaints** via the UNSW website

Brought to you by the CSE Student Representatives

Find us at <https://cgi.cse.unsw.edu.au/~stureps/>